

Hosted PBX


Activation ⓘ [To numbers & extensions](#)

Resources **206-686-████**

Numbers & extensions

User/Phone Info Use this page to configure basic phone settings.

⚠ This phone was not purchased from Intermedia. It cannot be returned to Intermedia and we do not offer warranty coverage.

 **Generic SIP Phone (AnyPhone)**
status: Active

911 address

First name ⓘ

Last name ⓘ Last name cannot be blank

Extension
Required 3-digit number above 100. Extension cannot start with 9, 211, 311, 411, 5

Hold music ⓘ Note: any changes related to hold music may take up 10 minutes to process.
" position="right"> [Standard Hold Music](#) ▾

Time Zone ▾
The time zone must be manually configured on your SIP device to match this setting

MAC address n/a

Line type Dedicated - Bellevue - 98007-6471

More settings [Click to review voicemail or change notification settings, etc...](#)

- Within TeleWeb:
 - Select the “FollowMe Forwarding” tab
 - Next select the option to “Forward Calls to:”
 - Next select the option for “Multiple phone numbers at the same time (then Voicemail):”
 - Set the drop down to Office and hit “Save Changes”. This will cause calls to route to voicemail if unanswered by the user.



Hosted PBX Phone

Voicemails (0)

Call Recordings (0)

FollowMe Forwarding

Queue Availability (In)

Settings

Tools

Help

Your changes have been saved.

FollowMe Forwarding allows you to forward calls directly to another phone number, or forward calls to several numbers. To enable FollowMe Forwarding, select "Forward Calls to:", and then select the desired forwarding option. Click choose "Calls will ring at your Office", and then click "Save Changes".

Forward Calls to:

Specific phone number

Multiple phone numbers at the same time (then Voicemail):

[+ Add Additional Number](#)

Office or [X Delete](#)

If none of the numbers are answered after rings, then send caller to Voicemail.

Calls will ring at your Office or use forwarding setup through your phone

[Save Changes](#)

- If there are new voicemails, the user will hear a "stutter" dial tone upon lifting the handset.
- Additionally, "ring splash" can be enabled on the SPA112 to briefly ring the handset upon a new voicemail. This setting can be found under Voice/User 1/Ring Settings/VMWI Ring Splash Len (a value of .5 would ring the phone for .5 seconds). The default value for ring splash is 0, which effectively disables it.
- To listen to voicemail, the user must dial either their extension or full 10 digit DID, then enter their PIN once prompted. It may be possible to automate this process if the user's phone has a configurable voicemail button.

Call Transfer

To transfer a call, the user will need to perform the following:

- Have a call already established
- Press the flash key on the phone
- User should now hear dial tone
- Dial the number they wish to transfer to
- Once the call connects, the user may announce the transfer to the destination party
- Pressing flash again will join the two calls, allowing all three parties to speak as if conferenced
- The user may now hang up to complete the transfer

Star Codes

- The SPA-112 has several star codes which are accessible by the user. Several have been tested and have been documented below. For more information on star codes, see Cisco's website:

http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/csbpvga/spa100-200/admin_guide_SPA100/spa100_ag/voice.html?bookSearch=true#55636

| Code | Code Name | Works? | Description |
|------|-------------------------------|---|---|
| *07 | Call Redial Code | Yes | Redials the last number called. |
| *56 | CW Act Code | Yes | Enables call waiting on all calls. |
| *57 | CW Deact Code | Yes | Disables call waiting on all calls. |
| *67 | Block CID Act Code | Yes | Blocks caller ID on all outbound calls. |
| *68 | Block CID Deact Code | Yes | Removes caller ID blocking on all outbound calls. |
| *69 | Call Return Code | Yes | This code calls the last caller. |
| *70 | CW Per Call Deact Code | No | Disables call waiting for the next call. |
| *71 | CW Per Call Act Code | No | Enables call waiting for the next call. |
| *72 | Cfwd All Act Code | Yes | Forwards all calls to the extension specified after the activation code. |
| *73 | Cfwd All Deact Code | Yes | Cancel call forwarding of all calls. |
| *77 | Block ANC Act Code | Unknown | Blocks all anonymous calls. |
| *78 | DND Act Code | Yes | Enables the do not disturb feature. (Ring splash still notifies in this state) |
| *79 | DND Deact Code | Yes | Disables the do not disturb feature. |
| *81 | Block CID Per Call Act Code | Yes, but only if destination is immediately dialed | Blocks caller ID on the next outbound call. |
| *82 | Block CID Per Call Deact Code | Does not seem to have a use | Removes caller ID blocking on the next inbound call. |
| *87 | Block ANC Deact Code | Unknown | Removes blocking of all anonymous calls. |
| *98 | Blind Transfer Code | No, at least not with a single trunk. Possibly with another | Begins a blind transfer of the current call to the extension specified after the activation code. |